

Heating Oils, Diesel Fuels, Kerosene, Heating & Air Conditioning, Sales Service Installation

Air Conditioning and Heat Pump Protection Plan

Preventative Maintenance & Annual Check Up Plan

\$129.00

Emergency Service Call Fee—No Charge

Parts and Labor will be charged at prevailing rates

16 Point Cooling Tune-Up

- Check Wiring Connections, where accessible
- Check Air Filter, replace if customer supplied
- Check Voltage and Amperage to all Motors
- Check Air Temperature across Indoor Coil
- Check Blower and Lubricate if necessary
- Check for adequate Refrigerant Charge
- Check Condensate Pan and Drain Line
- Check Reversing Valve Operation
- Check Belts, adjust if necessary
- Check Condenser Contactors
- Check Operating Pressures
- Check Indoor/Outdoor Coils
- Check Outdoor Fan Motor
- Check Safety Controls
- Check Defrost Cycle
- Check Thermostat

Super Cool Protection Plan

\$249.00

Plan Coverage:

- Annual Check up and Preventative Maintenance
- Emergency Service Calls—No Charge
- Parts and Labor Coverage as outlined

*Allowance \$10.00/lb on R22 Refrigerant

Parts Coverage:

Blower Bearings, 1 set	Low Pressure Control
Blower Motor, PSC (1/3 hp)	Low Voltage Transformer
Blower Wheel	Refrigerant R410A (up to 2 lbs.) *R22 allowance
Cartridge Fuse	Reversing Valve Solenoid
Condenser Fan Motor (PSC)	Running Capacitor
Condenser Fan	Sight Glass
Contactors	Starting Capacitor
Drive Pulleys	Starting Relay
Filter Drier	Digital Thermostat (standard, non-programmable)
High Pressure Control	Time Delay Relays

Heating Oils, Diesel Fuels, Kerosene, Heating & Air Conditioning, Sales Service Installation

Air Conditioning and Heat Pump Protection Plan General Terms and Conditions

We reserve the right to decline acceptance of this service plan after inspection of equipment is made by an authorized service representative of our company. Correction of pre-existing conditions may either be corrected at the policy holder's expense or excluded from this policy as long as those exclusions do not pose a safety hazard.

Residential rates cover single system, air cooled condensers up to five tons. Any equipment larger than five tons will be charged at the Commercial Rate.

This Agreement is limited to coverage as specifically specified in the Plan chosen by the Customer. Labor and parts for any other repairs not listed will be charged at prevailing rates. Performance under this Agreement is contingent upon Customer's account being current at all times.

This Agreement does not include labor or parts made necessary due to fire, flood, lightning, power surges, brownout conditions, water damage, acts of God, intentional destruction, or any other abnormal conditions beyond our control. We will not be obligated for damages resulting from delays or failure to render service due to conditions beyond our control. Obligation to furnish replacement parts is subject to parts availability from our normal sources.

Cooling equipment must be accessible and free of any obstruction which interferes with proper servicing of the equipment.

Annual check-ups covered under this Agreement must be scheduled between April and June, during normal working hours. It is the customer's responsibility to call our office to schedule such service. This Agreement is limited to the Cooling Season only (May 1—September 30).

This Agreement may be terminated by either party by written notice with no refunds of premiums paid. Payment or signature of this Agreement constitutes acceptance of these Terms and Conditions as stated. In the event of non-payment of this service contract, this Agreement will be considered null and void.

This Agreement is transferable, but not refundable. This Agreement will automatically renew on May 1st following the effective date of this Agreement. This Agreement cancels and supersedes all prior Agreements between the two parties.

Any scheduled calls that are not canceled in advance by the customer and result in a "tagged door" will be assessed a \$50.00 charge.